Circular/2020

Date 07.02.2020

To

All Officers’ In-charge (Main Office)
All Officers’ In-charge (Sub-Offices)
All Group Officers (Main Office)

Sub: Action on anonymous/pseudonymous complaints.

Ref: HQrs Office circular No. Admn/1/1184/complaint/Misc dated 22.01.2020

Of late, it has been observed that a large number of complaints received are anonymous/pseudonymous in nature. As per instructions contained in DoPT O.M. dated 18.10.2013, 18.06.2014, 31.03.2015 and CVC Circular dated 25.11.2014, 07.03.2016, such complaints need to be simply filed irrespective of the nature of the allegations. Thus corrective measures can not be taken on said complaints being anonymous/pseudonymous in nature. Moreover, it has also been observed that some allegations are levelled in the complaints without any concrete detail/proof and are made merely to tarnish the image of officials of the department.

2. Since most of these complaints are made by some disgruntled individuals, as is apparent from the allegations levelled in such complaints, it is, enjoined upon all to ask every employee under their administrative control to desist from making anonymous/pseudonymous complaints against any official of this department. It is also requested to kindly encourage the employees to prefer their complaints in their names with full details supported with documentary evidence so that corrective action can be taken, if required and the defaulters can also be penalized.

4. The contents of the circular may please be brought to the notice of all officials

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IT & S Section
(Local)

for uploading on PCDA website.

(SAHIL GOYAL)
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