


Principal Controller of Defence of Accounts Chandigarh

Subject: Updation of Email Ids of PAOs in CRA System

Of late it is observed that most of NSDL mails relating to PAOs regarding rejection of uploaded files, pending of withdrawal requests of NPS subscribers, nil credit in PRANs, subscribers' complaints, instructions etc. were being received in this office. Such mails would be sent to the concerned PAOs for their further action. Such practice entails delay in action and increasing complains of NPS.

Therefore, it is felt that Email Ids of PAOs when Registration nos. of PAO are allotted to them by NSDL authorities which need to be called for urgently in enabling to clear such cases speedily in order to avoid complaints from subscribers.

It is, therefore, enjoined upon all PAOs to submit their Email Ids through mail or by fastest means of communications so as to enable to update in CRA system.


(INDER KUMAR)
ACDA (FC)

No. FC/11/NPS/Circular
O/O the PCDA (WC)
Chandigarh
Dated: 04.07.2017

1. The Officer Incharges, AN-Pay & Pay Section
2. All PAOs under PCDA (WC) Chandigarh
- ✓ 3. The Officer Incharge, IT &S, Local

For uploading on website.


Sr.AO(FC)